



Republic of the Philippines  
Province of Oriental Mindoro  
**MUNICIPALITY OF PINAMALAYAN**

**OFFICE OF THE MUNICIPAL MAYOR**

Madrid Blvd., Zone III, Pinamalayan, Oriental Mindoro 5208  
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**EXECUTIVE ORDER NO. 038-2020**

**AN ORDER ESTABLISHING GRIEVANCE MECHANISM FOR ROAD CLEARING OPERATIONS IN THE MUNICIPALITY OF PINAMALAYAN, ORIENTAL MINDORO.**

**WHEREAS**, DILG Memorandum Circular No. 2020-145 provides for the resumption of road clearing operation depending on the quarantine classification of the local government units, giving 60 calendar days for local government units to comply with the Presidential directive;

**WHEREAS**, DILG Memorandum Circular No. 027-2020 dated February 7, 2020 mandates the establishment of Grievance Mechanism through which the citizens can report unremoved obstructions, provide suggestions and air out implementation concerns;

**WHEREAS**, the establishment of Grievance Mechanism is indispensable to ensure compliance with laws, circulars and ordinances relevant to road clearing;

**NOW THEREFORE**, by the authority given to Local Chief Executive to promulgate the necessary rules and regulations within their territorial jurisdiction, I, **ARISTEO A. BALDOS, JR.**, Municipal Mayor of Pinamalayan by virtue of the powers vested in me by law, do hereby order the establishment of Grievance Mechanism for Road Clearing Operations in the Municipality of Pinamalayan, Oriental Mindoro:

**SECTION I.** All complaints, grievances and violations related to the implementation of road clearing operations shall be reported to the Office of the Municipal Mayor through their official email address [workingmayorngbayan@gmail.com](mailto:workingmayorngbayan@gmail.com) and contact number 043 284-3146. The Office shall act on complaints, grievances and violations and shall ensure proper referencing and reporting to concerned office or barangay for validation and/or investigation. The concerned office/barangay is required to respond to the said report within seventy two (72) hours from receipt.

**SECTION II. EFFECTIVITY.** This Order shall take effect immediately.

Done this 14<sup>th</sup> day of December 2020 at the Municipality of Pinamalayan, Oriental Mindoro.

**ARISTEO A. BALDOS, JR.**  
Municipal Mayor